

LOCAL SERVICES

TO IDENTIFY YOUR PICK UP & DELIVERY AREA PLEASE USE THE FOLLOWING CHART:

| Cycle (times your courier is out on the road) | 1           | 2               | 3              | 4             | 5          |
|---|-------------|-----------------|----------------|---------------|------------|
| Your pick-up times                            |             |                 |                |               |            |
| Central (Penrose) only                        | 6am-10.00am | 10.30am-12.00pm | 12.30pm-1.45pm | 2.15pm-3.25pm | 3.50pm-6pm |
| West, East, South,                            | 6am-9.30am  | 9.50am-11.20am  | 11.45am-1.05pm | 1.30pm-2.50pm | 3.15pm-6pm |

NORTH SHORE

- ALBANY (ALBANY ESTATE)
- ARMY BAY
- BEACHAVEN
- BELMONT
- BIRKDALE
- BIRKENHEAD
- BROWNS BAY
- CAMPBELLS BAY
- CASTOR BAY
- DEVONPORT
- FORREST HILL
- GLENFIELD
- GULF HARBOUR
- HERALD ISLAND
- HOBSONVILLE
- MAIRANGI BAY
- MILFORD
- MURRAYS BAY
- NORTH HARBOUR ESTATE
- NORTHCOTE
- OREWA
- RED BEACH
- ROTHESAY BAY
- SILVERDALE
- SUNNYNOOK
- TAKAPUNA
- TORBAY
- WEST HARBOUR
- WHANGAPARAOA
- WHENUAPAI

WEST AUCKLAND

- AVONDALE
- BLOCKHOUSE BAY
- GLEN EDEN
- GLENDENE
- GREEN BAY
- HENDERSON
- HILLSBOROUGH
- KELSTON
- LINCOLN
- MT ALBERT
- NEW LYNN
- POINT CHEVALIER
- RANUI
- SUNNYVALE
- SWANSON
- TE ATATU
- TITIRANGI
- WATERVIEW

CENTRAL (PENROSE)

- CBD
- EDEN TERRACE
- ELLERSLIE
- EPSOM
- FREEMANS BAY
- GLEN INNES
- GLENDOWIE
- GRAFTON
- GREENLANE
- GREY LYNN
- HERNE BAY
- HILLSBOROUGH
- KINGSLAND
- KOHIMARAMA
- MEADOWBANK
- MISSION BAY
- MORNINGSIDE
- MT ALBERT
- MT EDEN
- MT ROSKILL
- MT WELLINGTON
- NEWMARKET
- NEWTON
- ONE TREE HILL
- ONEHUNGA
- ORAKEI
- OTAHUHU
- OWAIRAKA
- PANMURE
- PARNELL
- PENROSE
- PONSONBY
- REMUERA
- SANDRINGHAM
- ST HELIERS
- TE PAPAPA
- THREE KINGS
- VICTORIA PARK MARKET
- WESTERN SPRINGS
- WESTFIELD
- WESTHAVEN

EAST TAMAKI

- BOTANY DOWNS
- BUCKLANDS BEACH
- COCKLE BAY
- EAST TAMAKI
- HALF MOON BAY
- HIGHLAND PARK
- HOWICK
- MEADOWLANDS
- PAKURANGA
- WHITFORD
- SOUTH AUCKLAND
- AIRPORT (INTERNATIONAL & DOMESTIC)
- AIRPORT OAKS
- CONIFER GROVE
- DRURY
- MANGERE
- MANGERE EAST
- MANUKAU
- MANUREWA
- MERCER
- OTARA
- PAPAKURA
- PAPATOETOE
- POKENO
- PUKEKOHE
- RAMARAMA
- TAKANINI
- WATTLE DOWNS
- WEYMOUTH

**DELIVERY STANDARD**  
**(not including residential)**  
 Every reasonable attempt will be made to deliver within your area: next cycle.  
 To other areas: next cycle + 1

PLEASE CONFIRM WITH CUSTOMER SERVICES ON 0800 800 841 FOR SPECIFIC DESTINATIONS

OVERNIGHT SERVICES

Your last pick-up time is:

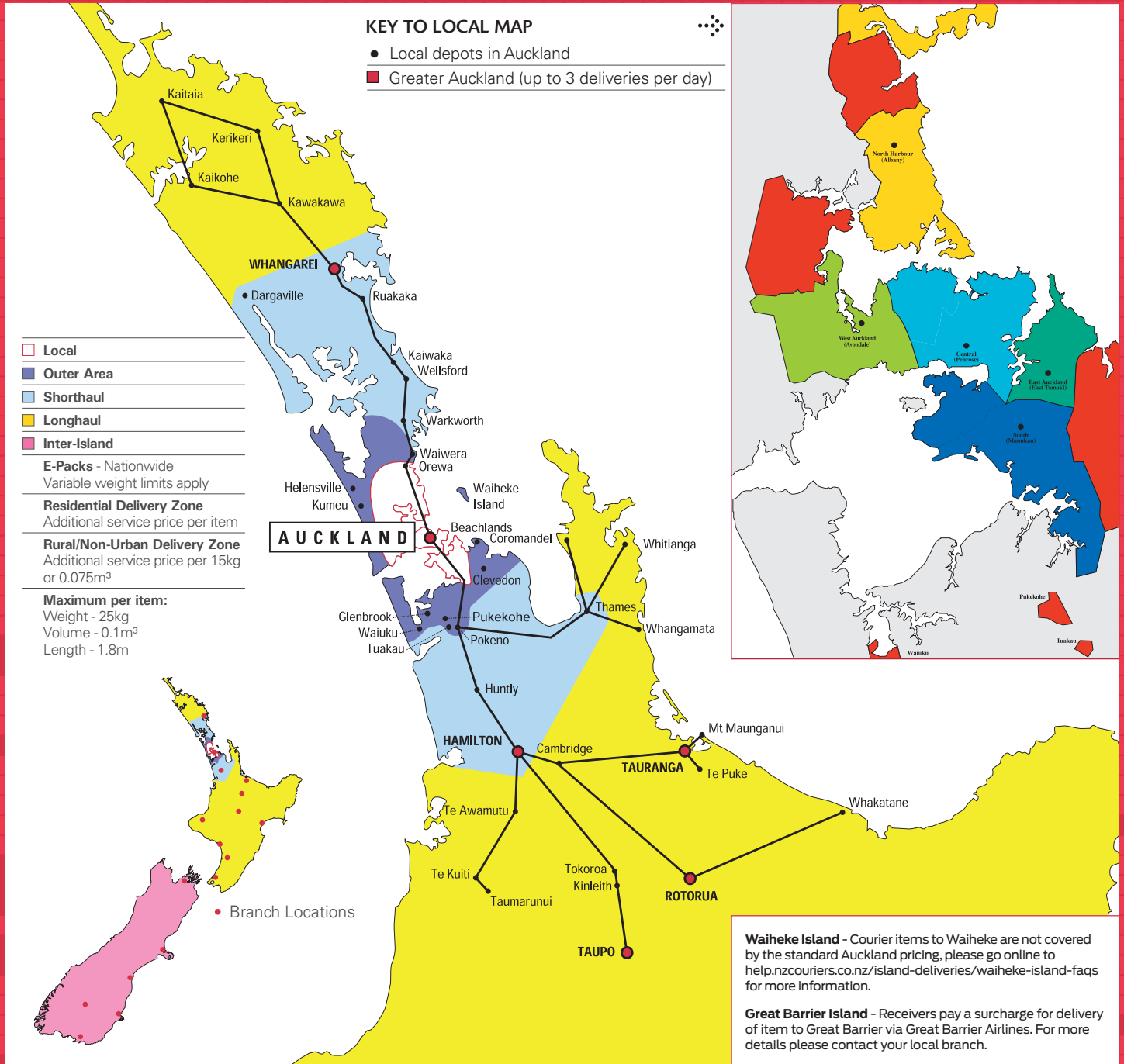
Overnight by 9.30am to main business centres. Some Residential and Rural/Non-Urban deliveries may take longer.  
 All information was correct at the time of printing. For the most current schedule visit: <https://www.nzcouriers.co.nz/schedules.html>  
 Residential and Rural/Non-Urban deliveries require additional tickets to be attached or else a surcharge will be billed to the senders account.  
 Customers can check if an address is considered rural or residential by using the 'Address Checker' tool on our website.

YOUR V.A.N. PIN

## FOR YOUR INFORMATION

|                          |              |
|--------------------------|--------------|
| Customer Services        | 0800 800 841 |
| V.A.N. Automated booking | 0800 692 687 |
| Sales/Administration     | 09 526 3100  |

|                         |  |
|-------------------------|--|
| Website                 | <a href="http://nzcouriers.co.nz">nzcouriers.co.nz</a> |
| International Help Desk | 0800 655 010   |



Please Note: Above zone areas are approximate only. For queries regarding the exact zone of a specific location, please contact your local branch.

## BRANCH

|         |                                 |
|---------|---------------------------------|
| Penrose | 32 Botha Road, Penrose          |
| West    | 681c Rosebank Road, Avondale    |
| East    | 90 Highbrook Drive, East Tamaki |
| South   | 12 Ha Crescent, Wiri            |

## OPENING HOURS

|                  |                 |           |                   |
|------------------|-----------------|-----------|-------------------|
| Monday - Friday: | 8:00am - 7:00pm | Saturday: | 8:00am - 12:00 pm |
| Monday - Friday: | 8:30am - 5:00pm |           |                   |
| Monday - Friday: | 8:30am - 5:00pm |           |                   |
| Monday - Friday: | 8:00am - 5:00pm |           |                   |

## UCKLAND REGIONAL

For details on where to buy product and drop off packages, refer to the 'Contact Us' section of our website [nzcouriers.co.nz](http://nzcouriers.co.nz)

## REGIONAL SAME DAY SERVICES

Refer to pick-up times below for region-wide services

### Your pick-up times and depot departure times

| Times your courier is available to pick up: |            |            |                           |            |            |                           |            |            |
|---|------------|------------|---------------------------|------------|------------|---------------------------|------------|------------|
| Departs Penrose Depot at:                   | 10.30 (am) | 12.30 (pm) | Departs Penrose Depot at: | 10.30 (am) | 12.30 (pm) | Departs Penrose Depot at: | 10.30 (am) | 12.30 (pm) |
| Cambridge                                   | ▪          | ▪          | Mt Maunganui              | ▪          |            | Te Awamutu                | ▪          | ▪          |
| Coromandel                                  | ▪          |            | Ngaruawahia               | ▪          | ▪          | Te Kauwhata               | ▪          |            |
| Dargaville                                  | ▪          |            | Ngatea                    | ▪          |            | Te Kuiti                  | ▪          | ▪          |
| Edgecumbe                                   | ▪          |            | Omokoroa                  | ▪          |            | Te Puke                   | ▪          |            |
| Hamilton                                    | ▪          | ▪          | Otorohanga                | ▪          | ▪          | Thames                    | ▪          | ▪          |
| Huntly                                      | ▪          | ▪          | Paeroa                    | ▪          | ▪          | Tirau                     | ▪          |            |
| Katikati                                    | ▪          |            | Piopia                    | ▪          |            | Tokoroa                   | ▪          |            |
| Kawerau                                     | ▪          |            | Putaruru                  | ▪          |            | Turua                     | ▪          |            |
| Kihikihi                                    | ▪          | ▪          | Raglan                    | ▪          |            | Waihi                     | ▪          |            |
| Kinleith                                    | ▪          |            | Reporoa                   | ▪          |            | Waihou                    | ▪          |            |
| Matamata                                    | ▪          |            | Rotorua                   | ▪          |            | Waitoa                    | ▪          | ▪          |
| Morrinsville                                | ▪          | ▪          | Tatuanui                  | ▪          | ▪          | Warkworth                 | ▪          | ▪          |
|   |            |            | Taumarunui                | ▪          |            | Wellsford                 | ▪          | ▪          |
|   |            |            | Tauranga                  | ▪          |            | Whakatane                 | ▪          |            |
|   |            |            | Taupo                     |            |            | Whangarei                 | ▪          | ▪          |
|   |            |            | Te Aroha                  | ▪          | ▪          |                           |            |            |

Freight must have Same Day sticker.

Please note: Pick-up and delivery times are approximate only.  
Same Day services may not be available to addresses in Residential Delivery Zones.  
New Zealand Couriers shall not accept any liability in respect of non-performance of its obligations due to disruptions outside of New Zealand Couriers control.



AKL 07/25

## OVERNIGHT SERVICES

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